



15-16 November, Park Hyatt, Melbourne

## Day 1 (15 November)

Time	Topic	Speaker
<b>Session 1 Medical &amp; Hospital Patient Care</b>		
9:45 - 10:00	Conference opening & launch of PHA Fraud portal and Fraud awards	Dr Michael Armitage, CEO Private Healthcare Australia
10:00 - 11:00	Inpatient hospital and medical fraud in the U.S. and appropriate fraud prevention/minimisation solutions	Prof Malcolm Sparrow, Harvard University
11:00 - 11:15	Morning Tea	
11:15 - 12:15	Medical fraud patterns and scope in Australia and it's prevention	Dr Tony Webber ex Head of the Professional Services Review
12:15 - 12:45	Lunch	
12:45 - 1:45	Operational approaches to hospital and medical leakage prevention (inc prostheses, chart to bill and coding audits, etc.)	Margaret Street, BUPA Australia Tammy Ware, GMHBA
1:45 - 2:15	Third party leakage and fraud/Compensation Recovery - things to consider to increase returns, pitfalls etc.	Paul Clarke, Managing Director National Health Recovery Agents
2:15 - 2:30	Afternoon Tea	
<b>Session 2 Ancillary Patient Care</b>		
2:30 - 3:30	Ancillary panel on itemisation and appropriate servicing in Chiropractic	Dr Peter Werth, Chiropractice Advisor Dr Roger Engel, Macquarie University Dr Simon Floreani representing the CAA
3:30 - 4:15	Dental Over Servicing and Fraud - an ADA perspective	Dr Stuart Gairns, CEO ADA, WA
4:15 - 5:00	Fraud awareness for ancillary providers utilising e-learning	Wayne Mahmoud

There will be a coach to take delegates from the Park Hyatt to Dock 31 at 6:45pm for pre - dinner drinks, followed by the gourmet dinner starting at 7:30pm.



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## Day 2 (16 November)

Time	Topic	Speaker
<b>Session 3</b>		
<b>Systems and Analytics</b>		
9:00 - 10:00	Fraud patterns and fraud analytics for inpatient hospital and medical treatment in the U.S.	Ted Doyle (Vice President, Optimum Insight, United Health Care Group)
10:00 - 10:45	Regulating health practitioners in the national interest	Dominique Saunders, General Counsel at AHPRA
10:45 - 11:00	Morning Tea	
11:00 - 12:00	Medical fraud patterns and medical compliance analysis in Australia	Mr Jeff Pople, Dep Secretary, Compliance Division, Human Services
12:00 - 1:00	Analytic methods and tools for minimising Fraud and claims leakage (hospital, medical, prostheses, ancillary)	Keith Joyce, Medibank Private Michael Douman, BUPA Australia Luke Givney, HCF
1:00 - 1:30	Lunch	
<b>Session 4</b>		
<b>Fraud analysis &amp; investigation</b>		
1:30 - 2:30	Staff and member fraud: Patterns and methods	Michael Douman, BUPA Australia Keith Joyce, Medibank Private
2:30 - 3:30	Fraud investigations (inc mystery shopping)	Wayne Stone, HBF
3:30 - 3:45	Conference wrap up	Michael Douman, BUPA Australia
3:45	Conference end & Afternoon Tea	

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